



PATENT
10400-000005/US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS: Thore BRYNIELSSON CONF. NO.: 5033
SERIAL NO.: 10/089,548 GROUP: 2683
FILED: August 8, 2002 EXAMINER: Congvan Tran
FOR: METHOD AND SYSTEM FOR AUTHENTICATION OF A
SERVICE REQUEST

COMMENTS ON REASONS FOR ALLOWANCE

Customer Service Window
Randolph Building
401 Dulany Street
Alexandria, VA 22314
Mail Stop Amendment

July 7, 2005


Dear Sir:

In an attachment to the Notice of Allowance dated April 7, 2005, the Examiner offers reasons why claims 1-20 of the present application are allowable over the prior art of record. Although Applicants agree that the various claimed limitations mentioned in the claims are not taught or suggested by the prior art taken either singly or in combination, Applicants wish to emphasize that it is the language of each claim, including the interrelationships and interconnections between various claimed elements which is allowable over the prior art of record, and not the Examiner's

paraphrasing of claim features. Further, Applicants wish to note that claim 14 is a system claim, and thus is not in any way limited by the Examiner's statements made with regard to method claims.

Respectfully submitted,

HARNESS, DICKEY & PIERCE, PLC

By 
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DJD/AMW:jcp

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